

# Privacy Policy

Facile.it Mediazione Creditizia S.p.A. — christinacarey.it

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## 1. Introduction

This Privacy Policy is issued pursuant to Article 13 of EU Regulation 2016/679 (GDPR) for users who interact with the **christinacarey.it** website (the “Website”), a mortgage advisory service operated in partnership with Facile.it Mediazione Creditizia S.p.A. con socio unico (“Facile.it”).

Processing is carried out in accordance with the principles of lawfulness, fairness, transparency, purpose limitation, data minimisation, accuracy, integrity and confidentiality as required by the GDPR.

## 2. Data Controller and Data Protection Officer

The Data Controller is **Facile.it Mediazione Creditizia S.p.A. con socio unico**, Ex Strada Statale 131, km 10 – Sestu (CA), Italy.

Privacy enquiries: [segnalazioni-privacy@facile.it](mailto:segnalazioni-privacy@facile.it)

Data Protection Officer (DPO): [dpo@facile.it](mailto:dpo@facile.it)

## 3. Personal Data Collected

When you submit the contact form on this Website, the following personal data may be collected:

- Identification data: full name
- Contact data: email address
- Profile data: nationality, location of interest, buyer profile
- Any additional information provided voluntarily in the message field

Navigation data (IP address, browser type, pages visited) may also be collected automatically by the hosting infrastructure (Netlify).

## 4. Purpose and Legal Basis of Processing

Your personal data is processed for the following purposes:

- **Service delivery** — to respond to your enquiry, provide mortgage advisory services, and manage the advisory relationship. Legal basis: performance of a contract or pre-contractual measures (Art. 6.1.b GDPR).
- **Legal obligations** — to comply with applicable legal, accounting and fiscal obligations. Legal basis: legal obligation (Art. 6.1.c GDPR).
- **Legitimate interests** — to prevent fraud and defend legal rights (Art. 6.1.f GDPR).

Data submitted via the contact form will necessarily be shared with banks, financial institutions and credit mediators selected to process your mortgage request. This sharing is required to deliver the requested

service.

## 5. Data Retention

Personal data will be retained only for the time necessary to fulfil the purposes for which it was collected (Art. 5.1.c GDPR). Once the advisory relationship ends, data will be retained for the period required by applicable legal obligations, then securely deleted.

## 6. Third-Party Disclosure

Your personal data may be shared with:

- Banks, financial institutions and credit mediators necessary to provide the requested service (acting as independent data controllers)
- Service providers acting as data processors (IT infrastructure, hosting, maintenance)
- Public authorities and regulators where required by applicable law
- Companies within the Facile.it Group for administrative and accounting purposes

## 7. International Data Transfers

Where personal data is transferred to countries outside the European Economic Area (EEA), the transfer will be carried out through Standard Contractual Clauses approved by the European Commission or other lawful mechanisms under Art. 49 GDPR.

## 8. Your Rights (Articles 15–22 GDPR)

You have the right to:

- Access your personal data (Art. 15)
- Rectify inaccurate personal data (Art. 16)
- Erasure (“right to be forgotten”) (Art. 17)
- Restriction of processing (Art. 18)
- Data portability (Art. 20)
- Object to processing (Art. 21)
- Withdraw consent at any time where processing is consent-based (Art. 7)
- Lodge a complaint with the Italian Data Protection Authority (*Garante per la Protezione dei Dati Personali*) (Art. 77)

To exercise your rights, contact: [segnalazioni-privacy@facile.it](mailto:segnalazioni-privacy@facile.it)